

Refer a friend promotion

Earn a \$20 bill credit simply by referring your friends to AUS Internet. For this credit to be awarded the person you are referring to us will need to be provided with your account number which we will identify to them as your 'Friend's referral ID code'

Customers can signup either online via our website at www.ausinternet.com.au/signup, or over the phone by calling 07 4222-1111.

Online

Complete a service application as normal, and when reaching the 'referrer' section, they will need to select 'Referred by a friend' and then enter your referral ID code. (21xxxxx)

Phone

The customer will need to advise the consultant that they've been referred to AUS Internet by a friend and provide the consultant your name and referral ID Code. (21xxxxx)

Terms & Conditions

1. AUS Internet 'Refer a Friend' promotion is subject to the terms and conditions set out in this document as at 15 March, 2022 and may be cancelled or suspended at any time without notice provided. By referring a person to AUS Internet and accepting a bill credit, you indicate to us that you agree to the terms and conditions set forth.
2. AUS Internet offers to apply a referral credit to your next bill when you refer a person to us in accordance with the terms and conditions set out in this document (*The Referral Agreement*).
3. The Referral Agreement is separate from any other agreements or contracts you may have with AUS Internet.
4. You become a referrer when:
 - a. the person you referred to us advises us of your account number prior to being provided a service by AUS Internet; and
 - b. we commence providing a service to that person in accordance with our general customer terms and conditions.
5. It is a condition that:
 - a. for you to be awarded the referral credit, your account must not be overdue, subject to a credit suspension within the past 90 days or otherwise in breach of any of our general customer terms and conditions; and
 - b. the person being referred is not subscribing to AUS Internet under any other promotion, offer or reseller; and
 - c. the referrers bill credits each calendar month will not exceed the amount for their normal monthly service charges.
6. The referral credit is defined as the sum of \$20.00 per referred customer who successfully acquires one or more nbn fixed line, nbn fixed wireless or nbn satellite broadband service(s) from AUS Internet with a retail service fee of \$69.95 or greater.
7. Eligible bill credits may will be applied to the next bill generated within 48hrs following the issue of that bill. Therefore, credits may not be immediately visible upon the issue of a bill. Please check your online bill again later.
8. The referral credit is not provided when a service is added to an existing AUS Internet account or ordered by an existing AUS Internet customer regardless of the address the service is connected to.
9. The referral credit cannot be exchanged for cash, transferred to another account, or used against the purchase of hardware.
10. If a referred customer's service is terminated with AUS Internet within 60 days of becoming a referred customer, you agree that we may place a debit equal to the amount of the referral credit on your next bill.
11. You agree to release and hold harmless AUS Internet from any breach, loss, damages, and any other claim arising out of or in connection with the Referral Agreement, except for the rights and obligations to the credit and/or debit of the Referral Agreement